

W-01212A-12-0309  
SW-20445A-12-0310  
W-03720A-12-0311  
W-02450A-12-0312  
W-02451A-12-0313  
W-20446A-12-0314  
W-01732A-12-0315

ORIGINAL



0000144222

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM RECEIVED

Investigator: Scott Friedson

Phone:

2013 APR - 9 P 12: 30

Fax:

Priority: Respond Within Five Days

AZ CORP COMMISSION  
DOCKET CONTROL

Opinion No. 2013 - 110034

Date: 4/9/2013

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By: Adrian & Carmen Thor

Account Name: Adrian & Carmen Thor

Home:

Street:

Work:

City: Maricopa

CBR: /

State: AZ Zip: 85138

is: Cellular

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

4/9/13

\*\*\* OPPOSED \*\*\* W-01212A-12-0309, SW- 20445A-12-0310, W-03720A-12-031, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315\*\*\*WATER/SEWER

I am opposed to granting an increase to Global Water so they can achieve a higher rate of return. The current rate of return that is earned is greater than any individual can make investing or putting money in the bank. This rate increase will not only increase my monthly bill, but it will also lead to an increase in my HOA dues. It is not fair to be charged twice and Global Water did not calculate this fact into their test data. The basic service charge increases in water and sewer will increase my total bill \$23 a month and over \$30 a month with usage. The reduced rebate threshold will be almost impossible to meet regularly and that leads to an addition \$10 in water usage charges. Global's letter to customers even state that most will see at least a \$72 per year increase, that means I would be paying \$216 more in 3 years, but in reality it is more like \$400 or more to the average homeowner. Global wants a 37% increase or more and incomes are not keeping up with that kind of increase. I will be forced to make other cuts to my spending in order to pay for something that I need. This is a preventable hardship!

PLEASE TELL GLOBAL WATER -NO INCREASE! They already make a healthy return on their investment. Tell them to stop hurting their customers with outrageous rate increases. All the utilities in Maricopa are too high. Freeze all of them - let them learn to budget & cut back, like the rest of us. Bad timing for this community. Thank you.

\*End of Complaint\*

Utilities' Response:

Arizona Corporation Commission

DOCKETED

Investigator's Comments and Disposition:

APR - 9 2013

DOCKETED BY	
Wm	MR

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Comments entered for the record and filed in docket numbers W-01212A-12-0309, SW- 20445A-12-0310, W-03720A-12-031, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315. CLOSED.  
\*End of Comments\*

Date Completed: 4/9/2013

Opinion No. 2013 - 110034

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